

Service Advisory D2H, D70, N55

D2H Service Advisory

It has come to our attention that select electrical components in a limited number of D2H cameras may, in some instances, fail affecting camera performance and/or operability.

While only a limited number of D2H cameras are affected by this advisory, if your D2H camera is experiencing (1) a freezing of the electronic analog exposure display accompanied by a display of the same exposure settings regardless of exposure and/or camera settings, or (2) is unable to focus automatically, Nikon Inc. will service it free of charge.

To obtain complimentary service for cameras affected by this advisory, please click the link below to download and print the Service Return Form. The Service Return Form provides instructions.

For additional information about this advisory, please call Nikon Service Relations toll-free at 800-645-6678. To email inquire about this advisory follow these steps:

1. Use this link to navigate to the Nikon Service Information web page www.nikonusa.com/service
2. Click the link on the left side of the page labeled for information on service for photographic products.
3. Click the link labeled SEND AN EMAIL TO THE SERVICE DEPARTMENT located at the bottom of the page.
4. Click the tab labeled Ask Nikon a Question
5. In the Subject field please be sure to type D2H Service Advisory

We apologize for any inconvenience you may experience.

D70 SERVICE ADVISORY

It has come to our attention that select electrical components in a limited number of D70 cameras may, in some instances, fail affecting camera performance and/or operability.

While only a limited number of D70 cameras are affected by this advisory, if (1) when a memory card is inserted, your D70's memory card access lamp blinks, locking camera operations and preventing operation, or (2) with no memory card inserted, the camera will not turn on despite the battery indicator showing a fully charged battery, Nikon Inc. will service it free of charge.

To obtain complimentary service for cameras affected by this advisory, please click the link below to download and print the Service Return Form. The Service Return Form provides instructions.

For additional information about this advisory, please call Nikon Service Relations toll-free at 800-645-6678. To email inquire about this advisory follow these steps:

1. Use this link to navigate to the Nikon Service Information web page www.nikonusa.com/service
2. Click the link on the left side of the page labeled for information on service for photographic products.
3. Click the link labeled SEND AN EMAIL TO THE SERVICE DEPARTMENT located at the bottom of the page.
4. Click the tab labeled Ask Nikon a Question
5. In the Subject field please be sure to type D70 Service Advisory

We apologize for any inconvenience you may experience.

Service Advisory D2H, D70, N55

N55 SERVICE ADVISORY

It has come to our attention that select electrical components in a limited number of N55 cameras may, in some instances, fail affecting camera performance and/or operability.

While only a limited number of N55 cameras are affected by this advisory, if your N55's autofocus system is not working, Nikon Inc. will service it free of charge.

To obtain complimentary service for cameras affected by this advisory, please click the link below to download and print the Service Return Form. The Service Return Form provides instructions.

For additional information about this advisory, please call Nikon Service Relations toll-free at 800-645-6678. To email inquires about this advisory follow these steps:

1. Use this link to navigate to the Nikon Service Information web page www.nikonusa.com/service
2. Click the link on the left side of the page labeled for information on service for photographic products.
3. Click the link labeled SEND AN EMAIL TO THE SERVICE DEPARTMENT located at the bottom of the page.
4. Click the tab labeled Ask Nikon a Question
5. In the Subject field please be sure to type N55 Service Advisory

We apologize for any inconvenience you may experience.

Frequently Asked Questions

Q. My camera has not presented the symptoms described in this service advisory. Have the pictures I have taken been affected in any way by the issues of this advisory?

A. No.

Q. My camera has not presented any of the symptoms identified in this service advisory. May I send it to Nikon for evaluation?

A. There are a number of variables that can affect when and to what extent the actual operation of potentially affected cameras may become noticeable. If your camera has not shown signs of inoperability, you may continue using it.

Q. If I send my camera to Nikon for service, when will it be returned to me?

A. Nikon will require 5 working days to evaluate and complete the repair on your camera. This does not include the time required for return shipping.

Q. Can I take my camera to a local independent camera service facility to have this work performed?

A. No. The work related to this advisory must be performed by Nikon Inc.

Q. I have already experienced problems identified in this advisory and sent my camera to Nikon Inc. for repair. Because my camera's limited warranty had expired, I was charged for the repairs. Am I entitled to a refund for those charges?

A. Please provide Nikon with a copy of the Nikon Inc. repair receipt associated to the previous repair. Your repair receipt copy must include your camera model and serial number. Send it to:

Nikon Inc. Repair Accounts Receivable Department
1300 Walt Whitman Road
Melville, NY 11747-3064

Be sure to include a cover note that provides us with your return address, phone and-email contact information. For additional information, call Nikon Service Relations at 800-645-6678.